



HAPPY HAVEN
"Where Children Learn Through Play"

ABN: 321 666 81 358
14 Westport Road
Edinburgh North 5113
South Australia
PO Box 101
Elizabeth 5112
Tel: 08 81555444

Leadership | Responsibility | Community | Freedom

To the Charles Campbell College OSHC Community,

We are Happy Haven OSHC Pty Ltd, a South Australian owned and operated Approved Provider of OSHC Services. We are incredibly excited to be partnering with the Charles Campbell College Community in providing Out of School Hours Care.

Happy Haven commenced on our first site in 2015, and have now grown to be the largest provider of OSHC services in public schools in the state. We have experience in operating very small to very large services, including rural locations and many other services in the North-Eastern suburbs.

We have come to be on site through submitting a successful tender response to the College's call to quote for the provision of the OSHC service. We have been awarded a 3 year contract, with potential extensions should it be deemed we are providing a high quality program.

Some of the key information that you might like to know is:

We are commencing **15th of June 2020**.

On the 2nd April 2020, the Australian Government suddenly announced the new Early Childhood Education and Care Relief Package; waiving the out of pocket fees for parents, meaning families will not be directly charged for childcare up until the 28th June 2020. This Government package has been implemented to encourage parents not to withdraw from childcare and maintain enrolments and support services through COVID-19.

Therefore, for the first two weeks of our service provision, no fees will be charged to any family due to the impact of COVID-19.

Attendance information will still be collected each day, and families will continue to be provided with statements of these records through Fully Booked (our Child Care Management Software).

Placement will be prioritised to provide care of essential workers, vulnerable and disadvantaged children.

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Whether a child is ill or not and does not attend care as part of the family's own precautionary measure against potential contact with COVID-19.

Absences will not be counted during the Early Childhood Education and Care Relief Package period. (Commencing 6 April 2020).

Our Service will adhere to National Regulation requirements and Government guidelines by implementing best practice to hygienically cleaning our services and ensure the risk of contamination are removed for children, families, and educators.

Whilst this is a very challenging time for everyone, please know that we are going to provide a high-quality care experience for your child, engaging in play and enjoying each and every day.

Once the initiative ends, all of our sessional fees will be subject to CCS fee assistance, and the times and Full Fees are as follows:

Before School Care: 6:30-8:30; \$15.50

After School Care: 3:20-6:10 ; \$22.50 (Tuesday to Friday)

Early School Finish: 2:20-6:10 ; \$28.00 (Monday Afternoons, and Friday end of Terms 1, 2 & 3)

Friday End of Term 4: 12:45-6:10; \$35.00

Pupil Free Days & Vacation Care: 7:00-6:10 ; \$57.00

You are able to enrol and book by going to www.happyhaven.sa.edu.au and following the prompts for Fully Booked, our Childcare Management Software. Families who enrol with us prior to the commencement of TERM 4 will avoid being charged our enrolment fee (even if you do not make bookings between now and Term 4).

Please feel free to be in touch with any queries you may have by emailing charlescampbell@happyhaven.sa.edu.au or calling us between 8:00-5:00 on 81555444.

Happy Haven is pleased to announce that Sally Reid will be coming on board as our Service Director. The school have expressed how important it is that she remain with the service. We are also exploring employment opportunities with all other educators at the site and hope to have further announcements soon.

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We are extremely confident in our ability to build on the existing program to provide a high quality service tailored to the needs and interests of the children in our care. We have had several meetings with key stakeholders in the school to identify the most important aspects of providing a service to the Charles Campbell College community.

Kind Regards

Nicholas Smith

Company Director of Happy Haven OSHC