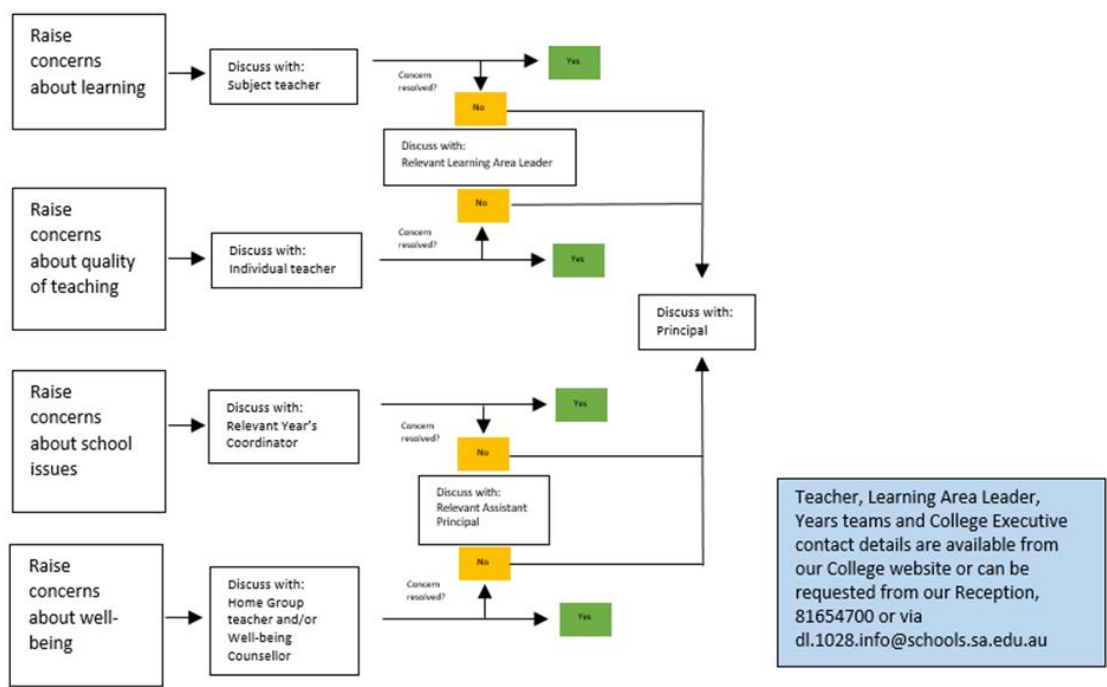


Student Concerns and Grievances Procedure

Effective relationships are foundational to a student’s ability to contribute and feel included. There are of course times when people may not agree with the actions or behaviours of others. At these times, it is important that students are able to identify an appropriate approach or forum in which they can raise a concern or grievance and understand that it will be valued and acted upon with fairness and the intent to resolve to the satisfaction of all parties.

Charles Campbell College promotes the following process for students to raise a concern or grievance:



Additionally, Charles Campbell College’s website promotes feedback via the front page of our website and a mechanism in which to raise reports of bullying/well-being concerns via our website’s Wellbeing tab.

Students are asked to share their concerns or grievances with parents/care givers and seek advocacy and support from them to follow this process. Similarly, College staff will discuss the matter with parents/care givers to ensure they are aware of matters raised and any intended actions and/or progress.



3 Campbell Road
Paradise 5075
South Australia

T 8165 4700
F 8165 4750

dl.1028.info@schools.a.edu.au
www.ccc.sa.edu.au

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